



Gilda's Club Rochester- We Are Here for You

Good Afternoon GCR Members, Families and Friends:

We hope you and your loved ones are well and staying safe. You are an important part of our family and we wanted to update you on the measures we are taking to protect our members and staff while still serving you to the best of our ability.

As you are most likely aware on Friday morning 3/20/20, Governor Andrew Cuomo enacted the PAUSE program which now requires that 100% of the staff of any business/nonprofit considered non-essential must work from home. Gilda's is considered non-essential and will be following the recommended guidelines.

Our focus during this time, is the same as it has always been, to be here for our members and families and to ensure no one faces cancer alone. We are taking a range of actions to meet your needs at this critical time.

The Clubhouse

- Gilda's Club will be closed until such a time as it is safe to return to normal operations

Our Staff and How You Can Reach Us

- Our staff will be working remotely during the hours of Monday-Friday 9AM-4:30PM and remain ready to assist you by phone, email and Zoom (our videoconferencing program) **Please don't hesitate to call us.**

Our Programs

- We will be offering some of our support groups and activities virtually/online and will send you information when available and ready to go

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An Affiliate of the
CANCER SUPPORT COMMUNITY

60 Years of Caring, Community and Changing Lives

Resources for You

- We have created a virtual resource hub on our website. It is a compilation of informational resources and helpful things you can do virtually while at home

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Our Promise to You

- We will continue to monitor the quickly evolving nature of information on a daily basis and make additional changes as required
- We will update you as these changes occur
- Our goal is to return to regular programming as soon as it is safe to do so

We recognize the amount of uncertainty and anxiety this virus may cause. It is important for you to know that GCR is here to support you regardless of our ability to do so in person. We thank you for your patience and understanding as we navigate this unique situation with the urgency our members and families living with cancer deserve.

If you have any questions on the approach Gilda's Club Rochester is taking in response to the Coronavirus, please contact Melinda Merante at mmerante@gildasclubrochester.org or leave a message at 585-423-9700 x 308.

With warmest regards and for your continued health and safety,

Melinda

Melinda Merante
CEO